

What comes to mind?

How customers describe Luma Metall

Associations

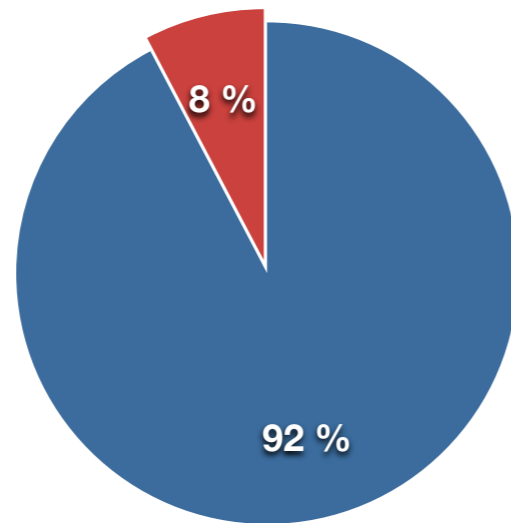


The more often a word is mentioned the bigger it gets

Expectations & Ideal

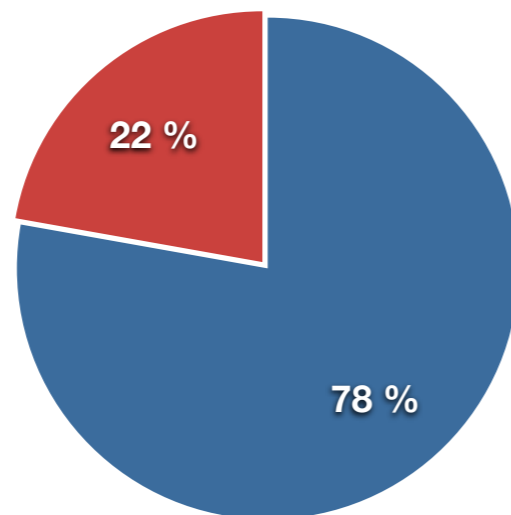
Attitude

Luma Metall meets my expectations



92% indicate that Luma Metall meet expectations quite well to very good

Luma Metal is a perfect supplier

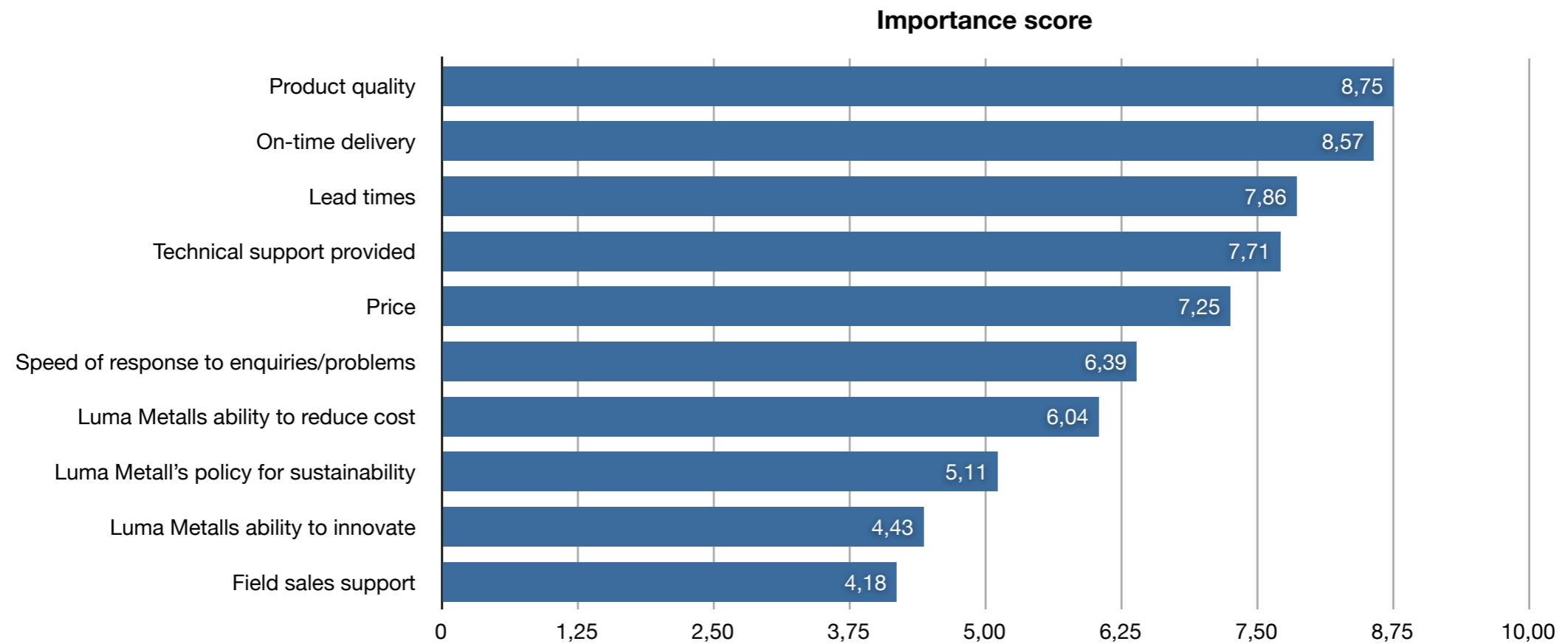


78% indicate that Luma Metall is close to a perfect supplier

● satisfied customers

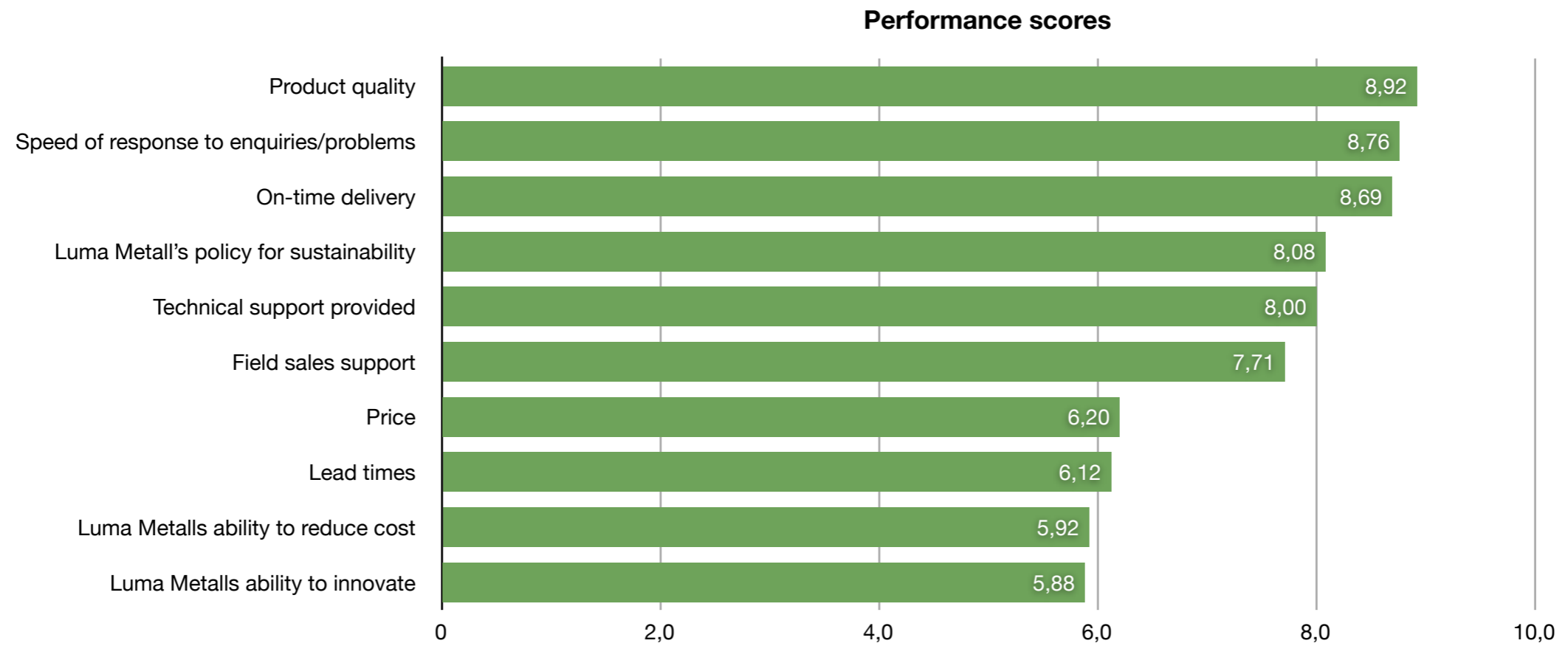
What matters most

Importance score



What we do best

Performance score



Priorities for improvement

Importance/performance gap

